

## QUALITY POLICY STATEMENT

The quality of services provided by Hydratec Lift Services Ltd directly affects its competitive position, profitability and reputation for responsibly serving the interests of its customers.

The Company and its staff are committed to uphold the implementation and maintenance of the Quality Policy and therein comply with the requirements of ISO 9001 as described in its Integrated Management System.


The Integrated Management System ensures that the Company can and does achieve its contractual obligations by:-

- Ensuring that all activities which directly affect the quality of services are carried out under controlled conditions.
- Providing a framework for monitoring of performance against quality objectives set at the Management Review Meetings to provide the feed-back and facilitate continual improvement.
- Providing up to date documentation, operating procedures and work instructions to all relevant personnel.
- The use of suitably qualified personnel.
- Ensuring that company and its products comply with any relevant statutory or regulatory requirements.
- The annual review of this Quality Policy and the Integrated Management System to ensure it is effective in supporting the needs of the Company and its customers.

The understanding, implementation and maintenance of the Company's Quality Policy and objectives is required of all persons through all levels of the organisation. Everyone within the organisation is responsible for the quality of the work that they perform, whether the work be directly associated with the Company's services or not. To all personnel is delegated both the defined responsibility and the authority to identify and evaluate problems and to initiate, recommend and provide effective solutions in relation to the processes that they control.

The Board are fully committed to the contents of this Policy Statement and have the ultimate responsibility for quality. They have appointed Rob Keane (Managing Director) as management representative with full responsibility for ensuring that the requirements of the Integrated Management System are implemented, maintained and improved throughout the Company.

Signed

  
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Rob Keane, Managing Director

Date

*18<sup>th</sup> March 2023*  
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